

CONSTANCE HAMMER

Courtland Ave., Kitchener, Ont. N2G 2V1 (519) 502-2405 constancehammer@gmail.com

PROFESSIONAL PROFILE

- Over 20 years experience working in Quality Assurance positions
- Graduated with honors from Conestoga College Quality Assurance Program
- Confident in ability to problem solve and handle stressful situations
- Flexible and enjoy taking on new challenges
- Approachable with strong communication and interpersonal skills
- Perceptive in finding new ways to eliminate waste; dedicated to continuous improvement

EMPLOYMENT HISTORY

Quality Technician 2008-2009
Sentinelle Medical Inc. Waterloo, Ontario

- Receive and inspect production parts to drawing specifications and tolerances ensuring quality products, allowing ease of assembly.
- Complete ISO 13485 documentation for production parts traceability and compliance with Health Canada and FDA standards for medical equipment.
- Determine causes of mechanical problems in assembly through measurement of parts, assemblies and experimental testing.
- Perform some light fabrication work and assembly, enhancing my knowledge of product.
- Participate in original design, development and manufacturing activities encouraging teamwork.
- Control Inventory using Navision Software enhancing on time delivery.

Quality Technician 2005-2008
Ledco Ltd., Kitchener, Ontario

- Accomplished Product Audits and Product Audit scheduling, ensuring compliance to certified quality standard.
- Programmed and operated Coordinate Measuring Machine using CAD data & PCDMIS programming to verify accuracy of fixtures and tools to the blue print, accomplishing deadline deliveries.
- Drafted inspection instructions and measuring tool directions, allowing early detection of nonconformities, leading to a zero defect rating by customers.
- Provided the Quality Department with versatility by becoming knowledgeable in other duties, which lead to an increase in productivity.
- Specialized in calibration of Attribute and Variable Gages providing precision measuring to the master standard.
- Trained new associates in quality processes and team associates on new product quality processes to ensure a good quality record.
- Reviewed supplier PPAP to validate compliance with the certified standard.

Quality Assurance Inspector

1986-2005

Ledco Ltd., Kitchener, Ontario

- Administered Receiving, In-process and Final inspections on raw material and product, providing a skilled evaluation on conformance or nonconformance, enhancing quality rating and reducing quality and production costs.
- Tested material and component specifics ensuring compliance with blueprints and customer requirements.
- Verified mechanical properties of raw materials, increasing the quality of finished product.
- Isolated defective or suspect components into containment. Followed through with corrective actions promoting good quality and process improvements.
- Operated full and partial revolutionary presses and assisted in the shipment of product flow enhancing on-time delivery.

EDUCATION AND TRAINING**Conestoga College**, Kitchener, Ontario

Quality Engineering Assurance Refresher Course 2008

Quality Assurance Program (3 year program, graduated with honors) 2004

- Engineering Drawing & Blue Print Reading 2000
- Computer Literacy Windows 1999
- 8D Problem Solving 2006
- WHMIS 2006
- Safe Use of Industrial Gases 2004
- Assertiveness and Effective Speaking 1995
- Small Engine Repair 2009
- Standard First Aid CPR Level C 2008

AFFILIATIONS

- American Society for Quality Assurance
- L.A. Fitness

INTERESTS AND HOBBIES

- Music, Nature, History, Reading, Hiking, Canoeing and Gardening.