

Mistakes, Do they happen by mistake?

(Mistake Proofing as it applies to Quality Planning)

Using Mistake Proofing methods enable organizations to soar to success in this highly competitive climate. Combining Art and Science, Mistake Proofing prevents the escalating costs resulting from mistakes and reduces operation time and costs. This presentation will demonstrate how to cascade Mistake Proofing through the organization and how to apply specific methods to achieve it.

When - Wednesday September 21, 2011

Where- Kings Buffet, 507 Wilson Avenue (Toys R Us plaza), Kitchener, Ontario (519-893-3100)

Cost - \$25.00 (ASQ Members) \$30.00 (non-members) payable at the door by cash or cheque. No credit or debit cards. ASQ members and non-members are welcome.

RSVP - RSVP via E-mail to <mailto:program@asqkitchener.org> by **4pm Wednesday September 14th, 2011** in order for us to make the necessary arrangements. Please state:

- the event for which you are registering
- your first and last name
- the name of your company
- Your ASQ membership # (or identify yourself as a non-member).

Agenda 6:30 - Sign in and networking

6:45 - Dinner, Networking

7.30 - Presentation

8:30 - Q&A

8:45 - Wrap up and Networking

9:00 - End

About The Speaker – Mayer Bernstein, B.Sc., P.Eng.

Mayer Bernstein is President of GR Technologies Ltd., a management consulting and training company specializing in quality and productivity improvement. He has extensive experience applying systems and best practices tools to achieve optimum performance. This includes Lean Six Sigma Operations, as well as ISO 9001, ISO/TS 16949, ISO 14001, OHSAS 18801 system implementation and auditing.

Mayer worked with highly successful organizations for over 25 years combining people skills with scientific methods to achieve success. His experience includes a wide range of organizations in the manufacturing and service sectors such as: aerospace, automotive, precious metals, paper mills, brewery, textile, electronics, robotics, healthcare, retail, financial, logistics, and many more. Prior to his current position, Mayer worked in software development and robotics.

About GRT – www.grt77.com

GRT was established in 1977 to assist organizations succeed by deploying quality methods and best practices. Our team of professionals assists both service and manufacturing organizations around the world to soar to success. Methods include ISO 9001, Lean Six Sigma operations, ISO 14001, OHSAS 18001, Team Building, Change Management and Project Management.

Our philosophy is to enhance your organization using team work, creative thinking and scientific methods. Our team ensures employees from the front line to the boardroom participate and contribute to success.