

Restore Creativity to your Organization and QMS

Speaker: Peter Merrill

A 2010 survey shows CEOs identifying creativity as the most important competency in their organization. There is also concern about the loss of creativity from implementing a QMS. Creativity occurs when people have freedom to think and interact. Sadly creativity is 'trained out' through our working lives and a poorly implemented QMS stops creative behavior. You are shown how to 'clean house' in the QMS, use creative techniques and use the new ISO 10018 to restore creativity to your culture.

When: Wednesday January 18, 2012

Where: Kings Buffet, 507 Wilson Avenue (Toys R Us plaza), Kitchener, Ontario (519-893-3100)

Cost: \$25.00 (ASQ Members) \$30.00 (non-members) payable at the door by cash or cheque. No credit or debit cards. ASQ members and non-members are welcome.

RSVP via E-mail to program@asqkitchener.org by **6pm Sunday January 15**, in order for us to make the necessary arrangements.

Please state:

- the event for which you are registering
- your first and last name
- the name of your company
- Your ASQ membership # (or identify yourself as a non-member).

Agenda

6:30 - Sign in and networking

6:45 - Dinner, Networking

7.30 - Presentation

8:30 - Q&A

8:45 - Wrap up and Networking

9:00 – End

About The Speaker:

Peter Merrill is a Keynote Speaker on Innovation and has keynoted at events such as the World Conference on Quality As Chief Executive of one of the leading Design Brands in the Europe he has been an Innovator in one of the most demanding markets. He is an Engineer, an Artist and a Writer and has led Innovation in the fields of both Graphic Art and Engineering. He is leading the International Working Group developing the Guideline on 'People Involvement' in Management Systems and sees the best Innovation coming from the 'Collective Knowledge' of an Organization. He is one of North America's foremost authorities on Management Systems which he has implemented in such innovative companies as IBM, A.I.G., R.I.M. and Solectron. He is author of the books "Innovation Generation" and "Do It Right the Second Time" a title which underlines his belief that success is achieved as a result of learning from experience. Peter Merrill emphasizes the importance of developing an Innovative Culture which leads to innovation of both your practices as well as your products.