

January 7, 2003



Quality Update

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ASQ Kitchener Section, 405

January General Meeting Announcement

WHEN: Wednesday
January 15th, 2003

WHERE: Holiday Inn
Kitchener, 30
Fairway Road
South, Kitchener,
N2A 2N2

ROOM: Michigan
Room

TIME: 7:00 pm to
9:00 pm

COST: \$15.00

INCLUDED: Light
supper (sandwiches),
dessert, and
beverages, and a ton
of fun!

All you have to do is
show up at the meeting
to find out more.

**Please RSVP
soon to:**

**Daniel Omari at
519-271-3475 x
348**

Quality Quest

Quality Quest is off the ground with much participation. Two of the groups have grown in numbers and this looks like the program will be very dynamic.

There is a room dedicated at our annual conference on February 26th at Bingaman's Park for groups to get together for any of the research that they

have been doing. Here's how it works: At every monthly meeting you will have an opportunity to get together with your work group...that counts for .3 recertification points. Because these sessions are held just before the regular speaker engagement of the monthly meeting you get another .3 points for the meeting. That's

total of .6 recertification points for every monthly meeting!

If you would like the PowerPoint presentation of Quality Quest please email me the request and I will forward it to you.

rculver@kw-basics.com

Partners in Quality



ISO
9001:2000 in
a Two
Person
Service
Organization

Presented by

Charlotte Foell, Operations
Manager, Dueck &
Associates Inc.

In the spring of 1991,
Charlotte Foell began
working in a two-person
operation which provides a
service to Original
Equipment Manufacturers.

assists their
customers in material
selection, moulding
processes and
placement of the
manufacturing
processes to
reputable facilities.

Dueck & Associates
Inc. maintains an ISO
9001:2000 quality
management system.

Dueck & Associates Inc.

ANNOUNCEMENT

It is with great pride
that we make the
following
announcement to you:
Aberfoyle Metal
Treaters Ltd. has been
awarded the
**2002 Master
Craftsman/Commerci
al Heat Treater of the
Year Award**

**In recognition of making
a positive impact on our
industry and our
community**

The award was
presented in Industrial
Heating Magazine,
The International
Journal of Thermal
Technology at the
recent Metal Treating
Institute International
General Meeting in
New Orleans.

This award has been
in existence since
1995 and is awarded
to the Commercial
Heat Treater in North
America who has
demonstrated
excellence in the
following three criteria:

- 1) Comprehensive
Quality
Program is in
existence and
certified
- 2) Company has a
comprehensive
pollution and
waste control
system in place
- 3) Company is
active in
community
involvement/lea
dership which
covers
volunteer,

education and
financial efforts.

The judging panel
which is made up of
our peers in the Heat
Treating Industry
made the following
statement, "Aberfoyle
Metal Treaters Ltd. is
a very forward-looking
company and has
been a major
contributor in moving
the industry forward".

In addition to receiving
a beautiful plaque, we
also accepted a
cheque in the amount
of \$2,250.00 which will
be donated as an
educational
scholarship in material
sciences or heat
treating.

We will also be receiving favorable publicity regarding this award in various trade magazines and local media in the near future.

Harry Hall
President, Aberfoyle
Metal Treaters Ltd.
18 Kerr Crescent, R.R.
#3, Guelph, Ontario,
N1H 6H9
Tele (519) 763-1120

**CARINTA
MANNERELLI
GUELPH BUSINESS
WOMAN NAMED AS
1 OF THE TOP 100
BUSINESS WOMEN
IN CANADA BY**

PROFIT MAGAZINE

Carinta Manarelli bypassed a career in banking for the opportunity to open her own Currency Exchange business. Global Currency Services at 1027 Gordon St. Guelph is a dream come true for the 27 year old entrepreneur. A frequent visitor and Loyalty member of the Guelph Business Enterprise Centre, Carinta is always looking for information and connecting with other small business owners in the area.

Her ability to relate one on one with clients and the friendly efficient service are the two strongest reasons clients love her service. The business was launched in June of 2000 and last year had annual sales of just over 7 million dollars. We congratulate this young woman who also was named Guelph's Young Entrepreneur of the year at the Guelph Quality Awards in June 2002.



The Guelph Chamber of Commerce is now accepting applications for Guelph-based organizations to submit responses to the criteria. You can get an application package directly from

the Chamber office by contacting [Anne tte@guelpchamber.com](mailto:Anne.tte@guelpchamber.com)
Telephone (519) 822-8081
Fax (519) 822-8451

Courses Offered



ASQ Kitchener will be offering CQE and possibly CQM refresher courses starting this spring. To reserve your spot please email Daniel Omari at daniel.omari@honeywell.com or call him at 519-271-3475 x 348.

12 attendees went through the CQE refresher course last fall. Many have written

the exam and we will report the successes shortly. The CQM is new this year and we are still awaiting confirmation of who will be facilitating the course. The CQE course will be starting again this March with Mr. Tim McGee as instructor. Tim is not new to ASQ and certainly not new to quality...he is our section "CQE guru".

Members looking for Employment



1. One of our members Mr. George S.S. Siha, P.Eng, CQE is looking for a suitable employment. He has vast experience in the Quality Engineering and Management field. A certified Quality Engineer and Professional Engineer specialized in Quality

Engineering in manufacturing facilities. Self-motivated, highly organized individual with a strong work ethic, sense of responsibility and learning ability. A team player with good interpersonal skills. Fluent in English, French, and German.

Any potential employer interested in a candidate of this background may please contact George S. S. Siha, on phone at 519 622-1195 (R) Cell: 519 807-5085 or E-mail: george_siha@canada.com

If you would like ASQ Kitchener to publish a short bio for potential employers to see please send a condensed resume to the newsletter chair Babu Gunabalan at buba_in@yahoo.com.

Launched!!!!!! The most awaited!!!!!!

Our new look

ASQ Kitchener has a new look and fell on the internet! Go to www.asqkitchener.org.



ASQ Kitchener



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News Flash

Welcome to the American Society for Quality Kitchener (ASQ Kitchener) website.

Don't forget to [register](#) for the February 2003 conference!

Our section of the ASQ has over 550 members in a variety of divisions, including automotive, software, and biomedical.

Hot off the Press

This website is currently under development.

Read the details about the February conference [here](#)!

Coming Up

A Quality Christmas
December 8, 5:00-10:30 pm

[Read the details](#) (PDF)

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Below is a detailed description of the content and future features of our new website:

Many of the features of our site are still being worked on and will be available shortly. We are very excited about our Internet site for a lot of reasons. We of course think that it will be the best ASQ section site available on the Internet.

With total customer satisfaction in mind we want your opinions and we would like you to give us some content too! Please note what you can give us for posting to the site:

Company awards, personal awards, and corporate information: If you or your company has received awards or has been acknowledged what better way to celebrate than to post it to all of ASQ to see!

Looking for employment? Post a brief resume to the site for potential employers to take a look at.

Looking to Hire? If your organization is looking for qualified ASQ members to fill a position you can post the position to the site!

White papers wanted: Many of you are involved in several industry leading projects and we will post any white papers and articles of interest. We would like to make this site an educational tool and good reference point for quality research and education.

Links: if you would like us to post a link that you feel members would access on a regular basis then pass them over to us.

Good news: if you have any good news that the world should know about tell everybody by posting it!

The site is being scripted by Si02 Communications, a local company specializing in web content, communications, and marketing. Go to www.sio2.ca/ for more details.

ASQ Annual Conference on February 26th, 2003!

a joint presentation from

Register Online - www.deerhurst.com/asq

ASQ & **KSQA**
American Society for Quality
www.kwsqa.org
Kitchener Section

Quality Conference

OUR THEME -
New Paradigms for Excellence In...

Bingemans Park - Marshall Hall
Wednesday, February 26, 2003
5 Tracks
1 Day Only!

Registration between 8:00 a.m. - 9:30 a.m.
Sessions run from 9:30 a.m. - 4:15 p.m. with Lunch
Vendor exhibition from 4:15 p.m. - 5:00 p.m.
Banquet and keynote speaker 5:00 p.m. - 7:00 p.m.

Continuous Improvement
David Bratton - Realigning Your Career to Corporate Effectiveness
David Borth / Michael Wilhelm - Beyond Routine Gauge R&R Studies
Dennis Beecroft - Quality Costs
Brian Walker - Six Sigma

Technology
Terry MacPherson - An Incremental Approach To Software Quality
Mechelle Gittens - Intuition Or Fact? Dispelling Myths About Software Testing
Steven Barry - UAT For Web Based Systems: Talking To The Wall
Peter Duff - Advantages of Electronic Management Systems

Quality Systems
Ben McCarl - Managing Change Workshop
BSI Management Systems - Integrated Management Systems

International Business
What Quality Practices are Being Done In China and Mexico

TS 16949
Denis Devos - Comparing TS16949 to QS9000 & TS16949:1999
Pat Ambrose - Cops, Mops and Sops (Customer, Management, and Support Oriented Processes)
Peter Gralewski - Implementation of TS16949:2002
Doug Clarke - Auditing TS16949:1999

Lunch Keynote - Ed Cooray, SKD Milton
Dinner Keynote - Chad Kymal, OMNEX International

Conference \$175
Dinner Only \$30
Student \$30
TAXES INCLUDED

Can You Afford To Miss This?...

GST REGISTRATION 123289 2647 RT0001

Registration is available online and the link will be available through our new ASQ website. Details will be mailed and emailed to you shortly! See you there.