

November 8, 2002



# Quality Update

## Special Interest Articles:

- [November Meeting Date.](#)
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- [New members](#)
  
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## ASQ Kitchener Section, 405

### November General Meeting

**WHEN:**

Wednesday  
November 20,  
2002

**WHERE:** Holiday  
Inn Kitchener, 30  
Fairway Road  
South, Kitchener,  
N2A 2N2

ROOM: Michigan  
Room

**TIME:** 7:00 pm to 9:00  
pm

**COST:** \$15.00

**INCLUDED:** Light  
supper (sandwiches),  
dessert, and  
beverages, and a ton  
of fun!

Last chance to join the  
Quality Quest work  
groups to earn double  
recertification points!

All you have to do is  
show up at the  
meeting to find out  
more.

**Please RSVP  
soon to:**

**Daniel Omari at  
519-271-3475 x  
348**

## Quality Quest

Quality Quest go off the ground with a roar last month. Two of the groups have grown in numbers and this looks like the program will be very dynamic. There is still room available in the group covering continuous improvement using statistical techniques! Here's how it works: At every monthly meeting you will have an opportunity to get

together with your work group...that counts for .3 recertification points. Because these sessions are held just before the regular speaker engagement of the monthly meeting you get another .3 points for the meeting. That's a total of .6 recertification points for every monthly meeting!

If you would like the PowerPoint presentation of Quality Quest please email me the request and I will forward it to you.

[rculver@kw-basics.com](mailto:rculver@kw-basics.com)



## Partners in Quality

The marketing plans are now underway for the Guelph Quality Awards. This is a great time and opportunity for any organization to get in as a Sponsor of the event.

If you work for a company in Guelph bring to the attention of your management team the benefits of

sponsoring the event or even putting in a submission!

ASQ Kitchener is a sponsoring partner in the Guelph Quality Awards along with the Guelph Chamber of Commerce and the City of Guelph.

We are currently looking for members to form part of the adjudication committee. Adjudicators audit all submissions to a

set criteria document, selecting a winner in industry categories.

If you are looking at gaining experience in auditing please call the Chair of this committee, Pat Ambrose at

(519) 620-2161 or you can email him at [pambrose@execulink.com](mailto:pambrose@execulink.com).

## W a n t e d



1. The education committee is looking for a member who possesses their CQM and is qualified to teach the certification exam body of knowledge. Our goal is to start the course 10 weeks prior to the spring exam. If you are interested please email Daniel Omari at

[daniel.omari@honeywell.com](mailto:daniel.omari@honeywell.com).

Ambrose at [pambrose@execulink.com](mailto:pambrose@execulink.com)

Other course that may be available this spring is TQM, and Six Sigma!

2. Guelph Quality Award Submission Auditors! Email Pat

3. Guelph Quality Award Mentors email Ray Culver at [rculver@kw-basics.com](mailto:rculver@kw-basics.com)

## Welcome New Members



John G. Allan  
Peter Laurence  
Cashin  
Marc J. Doucet  
Esteban Gomez  
Niraj C. Prajapati  
Andrzej Reszewski  
Catherine M. Rutt

## Congratulations to the following members on your certification last June!

**Ovie I. Ekewenu**  
**Gregory V. Gray**  
**H. Douglas Roelofson**

## October Speaking Engagement Inspiring!

Here is a brief overview of the presentation at the October section general meeting. If you would like further information please contact Pat Ambrose at [pambrose@execulink.com](mailto:pambrose@execulink.com)

Subject: Lessons Learned from Top Performers  
Submitted By: Pat Ambrose  
Date: October, 2002

In the thirty some years that I have been auditing, consulting and managing I have had the opportunity to observe hundreds of managers in their pursuit of organizational performance. In those years, a handful of managers stood out as excellent. Their organizations were top performers, and their people expected to excel. Watching these managers, it was clear that they had a formula for success. There were several common management methods that they all used. But; they used those methods well. My presentation is a summary of those methods and a look at how these top performers used them.

The presentation will focus on three of these outstanding managers. A Operations Manager of a large stamping facility in Milton, Ontario, the General Manager and Operations Manager of a ceramic parts manufacturer in Brantford and Paris, and the Vice-President in a computer manufacturer located in Guelph.

The presentation will cover the use of: "Performance Measurements"- How top performing managers clearly identify the activities necessary for success, "Internal Communication"- How they achieved loyalty and how they kept everyone focused, and "Empowerment"- How these managers provided staff with the freedom to make decisions and the freedom to fail, while ensuring achievement of the overall goals and objectives.

This presentation can be delivered to your organization's management team as an effective method of learning best practices of organizational management and continual improvement.

## Tis the Season

Every year the section offers to its members an opportunity to get together formally during the christmas season with a dinner theater venue.

This year we are booking a reservation at Stage West in Mississauaga on either Sunday December 1<sup>st</sup> or Sunday December 8<sup>th</sup>.

Seating is limited. In the next week we will be sending out an invitation to join us at Stage West with specific information on cost and date. It will be first come first serve. So when you receive your next mailing from us book your tickets asap.



## Looking for Employment

### ROSS BECK

324 Cooper St.,  
Cambridge, ON N3C  
3X8 • 519-654-9310 •  
e-mail:  
beck\_re@hotmail.com

significant support to  
the design and  
manufacturing  
process. Capabilities  
include:

*Cost Account  
Management  
Sub-contract  
Negotiation  
Certified Quality  
Auditor*

### PROFILE

A proactive team  
player capable of  
working independently  
and able to collaborate  
at all levels within the  
organization to provide

### HIGHLIGHTS OF QUALIFICATIONS

- 10+ years supervisory experience
- 20+ years experience in electro-mechanical packaging
- Centennial College of Applied Arts and Technology diploma in Heavy Duty Equipment
- Working knowledge of Microsoft Office, Word, AutoCAD 12, Unigraphics, Computer Vision (Madusa) CATIA
- Self-motivated individual with excellent communication, interpersonal and technical skills
- Certified as a Quality Assurance Auditor through Tri-City Quality Professionals



ASQ opens doors to opportunities

**Are you looking for a career change and would like to post your personals to potential employers?**

**Drop us a brief bio and resume and we'll do our part as society members to include it in our newsletter.**

