



Date: Monday, January 24, 2005

Location: Bingemans Conference Centre, Berkley Room
425 Bingemans Centre Drive, Kitchener (Note: This is a new address.)
<http://www.bingemans.com> (519-744-1555)

Speaker: **JIM CLEMMER is a bestselling author and internationally acclaimed keynote speaker, workshop/retreat leader, and management team developer on leadership, change, customer focus, culture, and personal growth.** During the last 25 years he has delivered over two thousand customized keynote presentations, workshops, and retreats. Jim holds the prestigious Certified Speaking Professional (CSP) designation, the highest earned designation in Professional Speaking. Jim's five international bestselling books include *The VIP Strategy*, *Firing on All Cylinders*, *Pathways to Performance*, *Growing the Distance*, and *The Leader's Digest*. Jim co-founded Canada's largest consulting and training firm, *The Achieve Group*, which was sold to Zenger Miller and is now part of *AchieveGlobal*. He is listed in half a dozen Canadian, American, and international Who's Who directories. (See page 2 for more info.)

Topic: **Leading @ the Speed of Change: How to Align People, Processes, and Personal Effectiveness for Continuous Success**

Cost: \$25.00 payable at the door by cash or cheque. No credit or debit cards.
ASQ members and non-members are welcome.

RSVP: **RSVP via E-mail to program@asqkitchener.org by 12:00 Noon, Monday January 17^h** in order for us to make the necessary food arrangements. **Please state the event** for which you are registering, your **first and last name**, the name of your **company**, and your **ASQ membership #** or identify yourself as a non-member. Registration may be available at the door if there is still seating capacity, but we may not be able to provide you with a meal.

Agenda:

5:00 PM	Doors Open , Cash Bar Available
5:00 - 6:30 PM	Informal Buffet Dinner , Networking, Book Purchases, Autograph Opportunity
6:30 - 8:30 PM	Presentation by Jim Clemmer
8:30 - 9:00 PM	Networking, Book Purchases, Autograph Opportunity
9:30 PM	Doors Close

Cash Bar: Available from 5:00 PM to 9:00 PM

Dinner: **The Sandwich Builder**

- assortment of breads and kaiser rolls, cheeses, lettuce, tomato and onion slices
- shaved ham, smoked turkey, roast beef, egg salad, tuna salad, salmon salad
- potato salad, pesto pasta salad and Caesar salad
- freshly brewed coffee, tea and decaffeinated coffee, assortment of cold drinks
- finger desserts

Directions: From 401 take exit 278 B (sign for Bingemans). Follow on King St. and take Hwy 8 W. to Kitchener/Waterloo. Follow on Hwy 8 W. and take Hwy 86 N. to Guelph/Waterloo. From Hwy 86 N. take Hwy 7 E. to Wellington St. E. Turn right at stop sign on to Shirley Ave. Follow until you see Bingemans' new entrance. You can also reach the new entrance from Lackner Blvd., off Victoria St. N. (Hwy 7).

Jim says that he is looking forward to this event being a rousing success for the ASQ Kitchener Section. As an added benefit for our section members and other interested attendees, we've asked Jim to bring along some of his books and new application workbooks for purchase. You can see the complete library of resources on Jim's website at http://www.clemmer.net/books_main.shtml.

The VIP Strategy: Leadership Skills for Exceptional Performance was Jim's first book. It became a Canadian bestseller and was published in Europe and Japan. His second book, *Firing on All Cylinders: The Service/Quality System for High-Powered Performance*, was both a Canadian and an American bestseller with over 100,000 copies sold. Jim's third book was *Pathways to Performance: A Guide to Transforming Yourself, Your Team, and Your Organization*. His next book – focused on personal growth/leadership – was *Growing the Distance: Timeless Principles for Personal, Career, and Family Success*. Based on the popularity of the approach and leadership framework in *Growing the Distance*, Jim's most recent work is a companion book entitled, *The Leader's Digest: Timeless Principles for Team and Organization*. Leadership guru, Warren Bennis, says "If you're looking for a book that illuminates the topic of leadership in a useful, readable and lively way, this is it."

More About the Speaker:

For over 25 years, Jim Clemmer's practical leadership approaches have been inspiring action and achieving results. His keynote presentations and workshops/retreats, five best-selling books, columns, and newsletters have helped hundreds of thousands of people worldwide. Jim is a popular columnist and a regular guest on radio and television programs. He is listed in half a dozen Canadian, American, and international Who's Who directories. Among his many achievements, he's especially proud of tripling the size of his forehead!

During the last 25 years he has delivered over two thousand customized keynote presentations, workshops, and retreats, as well as consulted to and coached executive teams in hundreds of major companies, the public sector, universities, family businesses, and healthcare organizations. One of his goals, on his many business trips, is to have half as much fun as his family thinks he's having!

Jim holds the prestigious Certified Speaking Professional (CSP) designation. This is the highest earned designation in Professional Speaking. Based on rigorous criteria and Client ratings, CSP is awarded by the International Federation for Professional Speakers to less than 3% of the estimated 15,000 speakers in the world. His is also a director on the national board of the Canadian Association of Professional Speakers.

Jim writes and speaks from plenty of "hands-on" experience. Applying the improvement and effectiveness principles he teaches, Jim co-founded and led The Achieve Group to become Canada's largest training and consulting company. Both were purchased by Times Mirror and merged with Zenger Miller, Learning International, and Kaset, to form AchieveGlobal. Prior to developing Achieve, Jim established a very successful performance record with an international water treatment company. Starting in sales, he quickly became sales manager, trainer, and the company's youngest general manager.

Jim lives in Kitchener, Ontario with his wife, Heather. They have three children, Christopher, Jennifer, and Vanessa.

How to contact Jim:

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