




8:15 – 9:15 am	Registration Desk Open				
8:15 – 9:15 am	Networking/Continental Breakfast (Ballroom)				
9:15 – 9:25 am	Opening Comments Chairs ASQ/KWSQA				
					
Tracks	Technology	Continuous Improvement	Automotive	Management	Work Smart
9:30 – 10:30am	Paul Sop CTO Intellitactics 10 Security Vulnerabilities You Can Test For!	Denis Devos TS-16949: Perspectives on the Process Approach	Clem Goebel Goebel Consulting Warranty Reduction. It is so costly.... why haven't we solved the problem.	Lucy Hart Global Group of Companies Ergonomics @ Work (Workshop)	Cam Croal RCMP Commercial Crimes Division Identity Fraud
10:30 – 11:00am	Break				
11:00 – 12:00 pm	Henrique Reis, Partner The Waterloo Networking Company Ethical Hacking	David Towler Towler and Associates Performnace Surveying: is your business secure?	Harold Hodder Transition to TS16949	Lucy Hart Global Group of Companies Ergonomics@Work (Workshop)	Dennis Beecroft G. Dennis Beecroft Inc. TQM is Alive and Well
12:00 – 1:00 pm	Lunch (Ballroom)				
1:00pm – 2:00pm	Keynote Speaker : Dr. Matunda Nyanchama: Application Security & Quality Assurance – Ralities & Challenges				
2:00 – 3:00 pm	Gary Cort V.P. Software Quality RIM	David Bratton Bratton Consulting Inc. Investing in People: The Path to Continuous Improvement	Teri Pratt TS16949:2002 Implementation at Delphi Corporation	Ben McCarl Blount Canada Taking Care of Your Most Important Quality Asset ... You	Michael Stanleigh Business Improvement Archetechs Accelerating the Development of Project Plans (WorkShop)
3:00 – 3:30 pm	Break				
	Cash bar opens in ballroom				
3:30 – 4:30 pm	Clive Wright Information Security Manager, RIM Reducing Risk in Information Security	H.W. „Bud“ Brown B Brown & Associates Securing Your Most Valuable Asset – Your People	Allan Rae Supplier Risk & Strategies to become Competitive in a Cost Reduction Environment.	Troy Jenner HACCP Food Safety Advisor Ontario Ministry of Agriculture and Food HACCP Advantage Program Securing quality in what we Serve	Michael Stanleigh Business Improvement Archetechs Accelerating the Development of Project Plans (WorkShop)
4:30 – 4:50pm	Closing Comments (Ballroom)				
4:50 – 6:00pm	Cash Bar and Networking (Ballroom)				
6:00pm	Conference End				