



# News Release

FOR IMMEDIATE RELEASE

## ASQ Kitchener Section 405 Earns Top Honors

**Kitchener, ON - April, 2011**— The Kitchener Section 405 of ASQ—the world's largest network of quality resources and experts—has earned the 2009-10 Quality Management Process Total Quality Award, one of the highest honors a Section/Division can earn in the Society. Only 82 of 251 ASQ Sections and 13 of 22 ASQ Divisions earned this award for the 2009-10 year.

The Kitchener Section 405 will be honored at ASQ's 65th World Conference on Quality and Improvement May 14, 2011 in Pittsburgh, Pa. Members of the ASQ Board of Directors will present the award to the Section.

The Quality Management Process (QMP) Total Quality Award is awarded to Sections/Divisions that have proven their commitment and ability to serving local ASQ members and the community. QMP is a management model and planning tool that assists Sections/Divisions in their planning and implementation of programs and services that will meet the needs of current and future ASQ members. The model is based on the Plan-Do-Check-Act cycle of continuous improvement and is proven to aid the Sections/Divisions in delivering superior value to their members.

In order to earn the Total Quality Award, Sections/Divisions must meet certain criteria which include creating a business plan and budget, then meeting 75% of the goals set forth in their business plan.

### About ASQ

ASQ ([www.asq.org](http://www.asq.org)) is a global community of people dedicated to quality who share the ideas and tools that make our world work better. With millions of individual and organizational members of the community in 150 countries, ASQ has the reputation and reach to bring together the diverse quality champions who are transforming the world's corporations, organizations and communities to meet tomorrow's critical challenges. ASQ is headquartered in Milwaukee, Wis., with national service centers in China, India and Mexico. Learn more about ASQ's members, mission, technologies and training at [www.asq.org](http://www.asq.org).

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