

Increasing Product Reliability in a World Class Organization

In this presentation the Hardware Reliability concepts and its methodology will be discussed during the Product Qualification phases of Product Objective(s), Product Definition and Planning, Mock-up, R&D Prototypes, Industrial Proto Types, Pre-Production, Product Launch, Mass Production and End of Life cycle. The topics within will include: Product Quality Plan, Product Test Phase, Product Launch, Mass Production, Improvement Process, Lessons Learned, and most likely “wins” in the 1st. year.

When Wednesday, February 16th , 2011

Where **PLEASE NOTE LOCATION** - Concordia Club, 429 Ottawa St S, Kitchener Ontario;
Tel (519)745-5617, www.concordiaclub.ca for map and directions

Cost \$25.00 (ASQ Members) \$30.00 (non-members) payable at the door by cash or cheque. No credit or debit cards. ASQ members and non-members are welcome.

RSVP RSVP via E-mail to program@asqkitchener.org by **4pm Friday, February 11th, 2011** in order for us to make the necessary arrangements. Please state:

- the event for which you are registering
- your first and last name
- the name of your company
- Your ASQ membership # (or identify yourself as a non-member).

Agenda 6:30 - Sign in and networking
6:45 - Dinner, Networking
7.30 - Presentation
8:30 - Q&A
8:45 - Wrap up and Networking
9:00 - End

About The Speaker - Abdul Khalfan, CQE

Abdul Khalfan is a Quality Management Systems (QMS) professional with extensive experience in the high-tech industry. His hands-on style and practical approach to business management makes him a natural catalyst for process improvement initiatives. Abdul Khalfan's unique career path and ground up experience has provided him with business and process insights. He consistently focussed on underperforming processes and products and raised them to higher levels of excellence and profitability. Using careful statistical analysis and a keen eye for value-add and process improvement he has been able to transform unproductive, wasteful practices into effective and value added processes.

Abdul Khalfan's knowledge, experience, and skills in the field of Quality Management and Quality Assurance ranges from but not limited to: Quality Systems, ISO 9001:2000, Design Quality, Product Qualification, Product Quality, New Product Introduction (NPI), Manufacturing Process Quality, Supplier Quality, Repair Quality, Quality Auditing, Quality and Reliability Courses Development, Training and Facilitating.

Abdul Khalfan has been the past Chairperson for ASQ Kitchener Section for Program and Conference. He is a Certified Quality Engineer with an Electrical Engineering background. He has worked for companies such as NCR R&D Financial Systems, Com Dev, Dalsa, Kaparel, Ingenico, and is currently employed as a Senior Manager, Process Development at Flextronics, Strategic Products Engineering, in Burlington, Ontario.